

ORDER SUMMARY	
ORDER DATE:	
ORDER NUMBER:	
BUYER NAME & ID:	



**GLAMOUR + GRACE**

QTY	ITEM DESCRIPTION	REASON CODE	REASON
			1. LOOKS DIFFERENT TO IMAGE ON SITE 2. I ORDERED THE WRONG ITEM OR CHANGED MY MIND 3. ARRIVED TOO LATE 4. POOR QUALITY/FAULTY 5. DID NOT FIT ME PROPERLY 6. INCORRECT ITEM RECEIVED 7. PACKAGE WAS DAMAGED ON ARRIVAL 8. OTHER (PLEASE SPECIFY)

ADDITIONAL INFORMATION

Dear buyer,

We're sorry to see you'd like to return an item. Please note items can only be returned for a refund. If you'd like to make an exchange, please return the item (for a refund) then purchase another item.

Please fill out the form above and send it back to us with the item's. Please allow 1-3 weeks for the package to reach us and for us to provide you with a refund.

- Please also ensure these conditions are met:
- Item/s are in their original condition and packaging and tags still attached.
- Item/s are in resalable condition
- Item/s are returned to us within 30 days
- Please note we do not allow returns/refunds on discounted/clearance items
- Items that have been personalised with initials or custom name cannot be returned (as these items cannot be resold)
- Reimbursement for return shipping fee will be given if item is faulty or incorrect.
- Buyer pays for return shipping for incorrect purchase or change of mind
- If garments are returned to us in an unsatisfactory condition, marked and/or stained then we reserve the right to withhold a \$15 dry cleaning fee per item
- We regret that items that have been worn or damaged or returned in an unsaleable condition, will be denied a refund and posted back to you

PLEASE ATTACH THIS SHIPPING LABEL TO PACKAGE OR COPY THE ADDRESS

Send to:

**GLAMOUR & GRACE BRIDAL**  
 PO BOX 45  
 FULHAM GARDENS  
 SA 5024